

# **HOUSING RESOURCES**

## **IF YOU ARE CURRENTLY HOMELESS:**

From the NYC Department of Homeless Services website:  
<http://www.nyc.gov/html/dhs/html/homeless/famserv.shtml>

### **Single Pregnant Women and Families with Children Under 21 Who are Applying for Shelter for the First Time**

Prevention Assistance and Temporary Housing (Path) Office  
346 Powers Avenue  
Bronx, NY 10454  
Mon – Friday, 9a.m. -5p.m.  
Saturday, 9a.m. – 2p.m.  
Sunday, Closed

### **Single Pregnant Women and Families with Children Under 21 Who are Re-Applying for Shelter or Who are Applying After Path Office Hours**

Emergency Assistance Unit  
151 East 151st Street  
(on the corner of 151st Street and Walton Avenue)  
Bronx, NY 10455

### **Adult Families with No Children Under 21**

Adult Family Intake Center (AFIC)  
29th Street and 1st Avenue  
Manhattan, NY 10016

## **IF YOU ARE SEEKING HOUSING OPTIONS & HOUSING SERVICES:**

### **Affordable Housing**

When apartments created under HPD's affordable housing programs are ready to be rented or sold they are advertised in both local and major newspapers. The apartments are also listed on HPD's Affordable Housing Hotline, which you may reach by calling 311 (311 can be accessed outside of New York City by dialing (212) NEW YORK).

### **Rental Assistance**

From the Department of Homeless Services website:  
<http://www.nyc.gov/html/dhs/html/atrisk/behindrent.shtml>

A variety of government agencies and non-profit organizations provide support to those who have fallen behind on rent.

# **HOUSING RESOURCES, continued**

## **JIGGETTS FOR FAMILIES**

If you are on public assistance, you may be eligible to receive a monthly rental supplement (in addition to your shelter allowance) and have some, or all, of your rental arrears paid through a relief system called *Jiggetts*. In order to be eligible for this supplement, you must:

- be a recipient of family assistance; and
- have a child under the age of 18 at home, OR under 19, in high school, and at home; and
- be in court because you are being sued for back rent.

To learn more, contact one of the legal services or community-based organizations approved by the State of New York to handle *Jiggetts* applications.

**Citizens Advice Bureau:** (718) 293-0727

**Eviction Intervention Services:** (212) 308-2210

**LSNY – Bronx – Courthouse Office:** VISIT ITS OFFICE at 1118 Grand Concourse, Room 211, Bronx, NY 10456

**LSNY – Bronx – Housing Unit:** (718) 928-3700

**MFY Legal Services, Inc.:** (212) 417-3812, Wed. 2 pm – 4:30 pm and Fri. 2 pm – 4:30 pm

For information on Rental Assistance Programs contact the following agencies:

- **Coalition for the Homeless:** (212) 964-5900
- **CAMBA:** (718) 282-5575

**South Bronx Action Group, Inc.:** (718) 993-5869

384 E. 149<sup>th</sup> Street, Room 224; Intake available Monday – Friday before 3 pm for assistance with landlord-tenant issues, housing applications and services to obtain public benefits.

## **HOUSING RESOURCES, continued**

### **IF YOU ARE SEEKING HOUSING OPTIONS & HOUSING SERVICES, continued:**

#### **Repairs**

From the NYC Department of Homeless Services website:  
<http://www.nyc.gov/html/dhs/html/atrisk/buildconditions.shtml>

#### **To report repairs that need to be made in a privately-owned building:**

Owners of privately-owned buildings are required by law to maintain apartments in habitable condition and provide tenants with heat during the winter heat season (October 1 through May 31) and hot water 365 days a year. These standards are enforced by HPD's Division of Code Enforcement.

In the event of an apartment maintenance deficiency (including lack of heat or hot water), a tenant should first attempt to notify the building owner, managing agent or superintendent. If the condition is not corrected, the tenant should call the City's Citizen Service Center at 311. 311 is open 24 hours per day, seven days per week (for hearing-impaired tenants, call 212-504-4115 via a Touchtone Device for the Deaf TDD).

#### **To report repairs that need to be made in a New York City Housing Authority (NYCHA)-Managed Building:**

Tenants in NYCHA buildings should report repairs to their management office and fill out a work ticket.

#### **To report repairs that need to be made in a Housing Preservation & Development (HPD)-Managed Building:**

Tenants should report apartment maintenance issues to 212-694-2381. For repair emergencies after hours and on weekends, tenants should call 311 and ask for the HPD Central Complaint Bureau.

During Heat Season (October 1 through May 31), staff are available in the Area Offices for extended weekday and weekend hours.